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STANDARD TERMS AND CONDITIONS

PAYMENT TERMS

Are NET 30 Days, full payment is due per the agreed upon terms from shipment date. (A deposit via ACH, wire or credit card may be required for special orders.) Balances that are not satisfied in terms is subject to late fees.

CREDIT CARD PAYMENTS

For credit card payments, in a addition the agreed upon invoice amount, a 3.50% non-refundable processing fee will be charged. This fee will be charged directly by the merchant services company to your card and cannot be waived, disputed or refunded. The customer is solely responsible for this fee.

GENERAL SALES POLICY

By submitting, either by telephone or in writing, any order will indicate your agreement to the following terms. Any terms other than the following will be unacceptable.

PRICES

Prices, discounts and terms are subject to change without notice. Prices are those in effect on current stock price list or upon most recent written quote.

QUOTATIONS

All quotations are subject to correction for stenographic, clerical or engineering errors or incomplete information from the buyer. Any tooling or die charges for extrusion dies are for labor only and extrusion dies will remain in the seller's possession.

CREDIT RATING

All orders are subject to credit approval by our Accounting Department. All NPS credit decisions are made on a discretionary basis.

RETURN GOODS

All returns must be authorized in writing and are subject to a 25% restocking charge on standard stock. All such requests must be made within 10 calendar days of date of shipment. Special arrangements may be made in advance, if appropriate, in order to avoid a restocking charge. Non-stock items must be approved in writing as to disposition. All returns must be shipped prepaid. If the material has been fabricated or customized in some manner, for example, a special size, color, or resin formulation, further restrictions may apply.

TOLERANCES

Shipping: National Plastics & Seals, Inc. reserves the right to ship overages of up to 10%.

Cutting: Standard cutting tolerance is +/- 1/16" for sheet, rod, and tubing up to 3" * long. (*Tolerances for tubing over 3" long per quote).

Machines Parts: Due to the nature of plastic materials, we cannot guarantee any tolerances on machined parts after thirty (30) days from date of shipment.

ERROR AND CLAIMS

National Plastics & Seals, Inc. will make good on errors of our own fault but cannot assume responsibility for errors of others. All claims for shortages must be made within 10 calendar days of date of shipment. Any claims for damages or shortages resulting from shipment handling must be made direct to the carrier. National Plastics & Seals, Inc. will not be held responsible for any machining or labor costs incurred as a result of defective material.

ADDITIONS, CHANGES AND CANCELLATIONS

Since each order is immediately entered for processing, instructions to add items, or change quantities on orders already accepted will be at the discretion of National Plastics & Seals, Inc. Cancellation of any order after acceptance may result in a penalty charge to be determined based on the progress of the order.

PACKAGING

Non-standard sizes are subject to additional charges.